

I uses the relay service to call my deaf friends if my tty is broken. I do not have any problems calling out but if my deaf friends call me and I am not home, this is the problem: When I played the messages, the relay's voice often is not clear and fast. I have trouble getting the name of the caller and just ending up hoping that the caller will call again. My suggestion is to train relay workers to speak in a loud, clear, and slow voice so we can understand the caller's message. I even had my hearing roommate listen and he could not understand either. Thanks for listening.